

# The Adam Practice Urgent Care Project



During the last 12 months **£15,422** was spent on **210** Adam Practice patients who attended the local Accident and Emergency Department, **but who chose to leave before receiving treatment or having refused treatment.**

1 patient attended **8** times with another attending **6** times in just 12 months. Both chose to leave before receiving / refused treatment.

This behaviour can result in reduced funding for your GP Practice to provide your primary care needs.

Do you know that when people attend A&E, book in and then because there is a wait to be seen, they leave – **THERE IS STILL A COST.** The basic cost is **£56** per visit.

We will be writing to patients who abuse the A&E department in an attempt to influence this unacceptable behaviour. Please help us with your support of this initiative.

**PLEASE SAVE A&E FOR WHEN YOU NEED IT**