



THE ADAM PRACTICE

Patient Newsletter

SUMMER 2017

summer

Latest News

THE ADAM PRACTICE - LEG CLUB

We are extremely proud to announce that our very own Nurse Manager, **Clare Mechen** was a finalist for the **RCNi Community Nursing Award**. Her nomination was on behalf of the whole Best Foot Forward Leg Club Team working in liaison with the Lindsay Leg Club Foundation and an **amazing Volunteer team**, who run the social aspect of the Leg Club and provide invaluable support every week. This social model of care empowers patients to self-care, encourages peer support and has demonstrated significant improvement in healing, and well-being. The Club is open every Thursday 9-12pm @ The Royal British Legion Hall, Upton. For more information see in surgery or visit www.legclub.org.

systemone
ONEPATIENTONERECORD

ELECTRONIC PATIENT RECORD SYSTEM CHANGE

The Adam Practice has installed a new electronic patient record system called 'SystemOne'. This new system will bring substantial benefits for both patients and staff.

PATIENT ONLINE ACCESS

If you are signed up to order medication and book/cancel appointments **ONLINE** you will need to re-register for our new Online Service called 'SystemOnline'.

If you would like any further information regarding 'SystemOnline', please visit our website, or pick up one of our information leaflets TODAY.

DATA SHARING—TO PROVIDE DIRECT PATIENT CARE

As a practice we aim to provide you with the best quality care that is safe and effective. To facilitate that we now work with a wider team to provide a comprehensive range of health related services to you and your family.

To provide YOU with the best care, from 3rd July 2017 your electronic health record will be made available to other services involved in your care. This information will only be accessed when you visit these services and with your consent.

NO information about you will be shared prior to this.

A shared record ensures Health or Social care professionals always have the most accurate, up to date information about you.

We strongly advise our patients to carefully read our leaflet 'How is your Health Record shared?' to find out what choices you have and for further information. These are located in our waiting areas and on our website www.adampractice.co.uk

Alternatively, please speak to a member of staff who will be more than happy to help you.

**We thank you for your
patience and understanding!**



If you have anything you would like to tell us about and be published in this newsletter please contact Nell Montague-Rendall in the Management Team on 01202 673159 or email theadam.practice@dorset.nhs.uk



Patient Participation Group (PPG)

Are you interested in making a contribution to your Practice?

WE NEED YOUR VIEWS!

HELP us to HELP you!

We realise that people are generally very busy and may not have time to come to the surgery for regular meetings, therefore The Adam Practice have an established 'virtual' PPG that exchange views and participate in practice surveys via email.

However if you don't have an e-mail address you can still get involved; there will be meetings on occasions, the only stipulation is that you are a patient at The Adam Practice.

The topics that we will ask your opinion on will be varied, for example our opening times, patient priorities, the services we provide or new ones being implemented by Dorset Clinical Commissioning Group, and so on.

If you are interested— Join our Patient Participation Group TODAY!

Please see Reception or our website for details on how to join.

How can we contact you?

Please ensure we have your up to date contact details so practice teams can easily contact you. Please advise reception if your telephone number or email address has changed. The surgery offers an appointment reminder service by text message. If you would like to receive these reminders, please ensure we have your correct mobile number. We also ask for feedback on our service via text.

SURGERY CLOSED FOR TRAINING—Thursday 14th September 2017

The next scheduled training day for the practice is Thursday 14th September from 3.30-6.30pm. We will re-open on Friday 15th September at 8am. Please contact Out of Hours for emergencies during this time on NHS 111